

VitalHealth QuestLink®

For Routine Outcome Monitoring,
Diagnostics and Questionnaire
Management



What is ROM?

In the Mental Health sector, there is a constant need for insight into the progression, quality and effectiveness of the care that is provided. Routine Outcome Monitoring (ROM) makes that insight available. VitalHealth QuestLink automates and simplifies the measurement of patient progress with standardized and validated measuring tools. This allows for metric-driven evaluation of treatment effectiveness, for both practitioners and patients. VitalHealth QuestLink is usually implemented with standards-based integration to an EMR, which enables auto-creation of QuestLink patient records without data re-entry.

The advantages of ROM with VitalHealth QuestLink

- Extensive library of ROM questionnaires
- Additional questionnaires can be added by site administrator
- Expandable and adjustable reporting
- Efficient planning of measurement processes
- Web-based portal for patients and healthcare providers
- Continual development based on the input and expertise of PROM partners
- Standards-based EMR integration
- Standard file format export to data warehouses
- Support for CQ index value assessments

VitalHealth QuestLink

Patients can easily complete questionnaires online at home or at the provider's location before, during and after treatment. The healthcare provider always has near real-time insight into the patient's progress. The patient is notified via e-mail or text message of questionnaires that are waiting to be completed (at home). If practitioners need to fill in an additional questionnaire, it will appear on their personal work list. The results of the completed questionnaires are displayed in an easy-to-interpret graphical dashboard, giving full insight into measurement outcomes. VitalHealth QuestLink integration to EMRs - with optional Single Sign On (SSO) enablement - makes it possible to auto-create new patient records in QuestLink, avoiding the need for data re-entry.

Some of the functionalities:

- Support in diagnostics (e.g. MINI-Plus)
- Secure personal web portal for patient and practitioner
- Easy-to-interpret graphical display of treatment results
- Alerting to high-risk situations
- Flexible measurement process
- Extensive data export options
- Open library with (validated) measuring and screening questionnaires
- Web-based with an open architecture for future enhancements
- Expandable with screening functionalities for assistants and other roles

Proven technology

A growing number of institutions safely rely on VitalHealth QuestLink, including hospitals, mental health institutions and independent practitioners. Use cases include treatment for addictions, forensic psychiatry and child and adolescent psychiatry. In the Netherlands - where mental health is an integral part of the primary healthcare system - our customers include such leading organizations as Rivierduinen, Dimence, GGZ Breburg, GGZ in Geest, GGZ Delfland, GGZ Noord-Holland Noord, Reinier van Arkel Groep, Emergis, Yulius LUMC, De Waag and Karakter, all of whom have successfully implemented and actively use VitalHealth QuestLink.

Based on the VitalHealth Platform

All VitalHealth solutions are based on the advanced, cloud-based VitalHealth Platform. This generic web-based platform is highly flexible, both for the healthcare providers and the patient. With its model-based architecture, the VitalHealth Platform enables quick and easy upgrading and customization. This means that evolutions in healthcare processes and procedures are easily upgraded in VitalHealth Platform-based solutions, enabling a greater longevity and return on the initial investment.

VitalHealth Software was founded by Mayo Clinic (US) and Noaber Foundation (NL), and delivers web-based software solutions for health management. We focus on disease management, collaborative health management and personalized health management. We provide a Collaborative Health Management system for Diabetes, COPD-Asthma and Cardio Vascular Risk Management, as well as VitalHealth QuestLink for ROM, client portals and other solutions. We also deliver a Meaningful Use certified web-based EHR for small physician practices in the US market. All solutions are based on the VitalHealth Platform. This flexible software platform is used by VitalHealth as well as a growing network of partners, and provides an ideal base for both patient and care provider focused solutions. VitalHealth has offices in the Netherlands, US, Germany and India.